

RETURNS FORM



Customer number / Order number: _____

Invoice number: _____

Billing address: _____

baslerbeauty is more than just shopping. Our aim is to provide you with the best advice and exceptional service in addition to a wide range of products.

Please attach the completed return form with the reason for return. This will enable us to process your returns faster. Thanks!

- Please note that only unopened, complete and unused items can be accepted as returns!
 - Goods which are not suitable for return for health or hygiene reasons are also excluded from the extended right of return (Service Plus package).
1. Please fill in the return slip with your details.
 2. Place the return slip along with the goods and invoice in the package.
 3. Use our return label and stick it on the package.
 4. Send the returns to us through our logistics partner DHL.
Return delivery is free for you.
 5. Please keep your receipt until you have received confirmation that we have received your returned goods. (Assuming we have your email address.)

Item number	Description	Quantity returned	Reason for return

REASONS FOR RETURN:

1 Item is damaged / faulty (description of problem):

2 Adverse reaction to item

3 Several items ordered to choose from

4 Wrong item ordered / delivered

5 Warranty service / description of problem:

6 Other (please describe – thank you):

If you are returning items that have already been paid for, you will receive your refund to the same payment method that you used for the original transaction. Unless we have expressly agreed otherwise with you.