

**RETURN SLIP / EXCHANGE**



**Customer number:** \_\_\_\_\_  
**Invoice number:** \_\_\_\_\_  
**Invoice address:** \_\_\_\_\_

Dear customer!

Thank you for your order. We hope you were satisfied with our delivery.  
If you do have a reason to complain, you may **return** the item **within 2 weeks**.  
Different regulations apply to orders with a service flat-rate.

**PLEASE OBSERVE THE FOLLOWING RETURN REQUIREMENTS**

For full return information, please visit: [www.basler-beauty.ie/return](http://www.basler-beauty.ie/return)

- We can only take back unopened, complete and unused items.
- Free gifts that you receive beginning with a certain purchase value must be returned if you fall below the required purchase value due to the return.
- Enter the returned items, including quantity and reason for the return, in the below table.
- Please include the completed return slip in the return package.
- Attach the return label on the package.
- Use our logistics partner DHL to send the return back to us.
- Please keep your DHL deposit receipt until you have received a confirmation from us that we received your returned goods.

Item number	Designation	Quantity	Return quantity	Reason for return

**REASONS FOR RETURN:** ←

- 1 Quality not as expected
- 2 Goods are damaged and exchange requested (error description)
- 3 Goods are damaged and no exchange requested (error description)
- 4 I do not like it

- 5 Goods are incompatible
- 6 Incorrect item ordered/delivered
- 7 Replacement / Exchange:  yes  no
- 8 Others: \_\_\_\_\_
- 9 Error description: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_